

# **Windows Mail Password Recovery**

## **USER MANUAL**

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<b>1. Introduction</b>	<b>3</b>
1.1 About the program .....	4
1.2 Features and benefits .....	4
1.3 System Requirements .....	4
<b>2. Working with the program</b>	<b>5</b>
2.1 Main window .....	6
2.2 Manual recovery mode .....	6
2.3 Passwords window .....	8
2.4 Asterisks passwords revealer .....	9
2.5 Setting a Program Access Password .....	10
2.6 Program Interface Language .....	11
<b>3. License and registration</b>	<b>13</b>
3.1 License Agreement .....	14
3.2 Registration .....	15
3.3 Limitation of unregistered version .....	16
<b>4. Technical support</b>	<b>17</b>
4.1 Reporting problems .....	18
4.2 Suggesting features .....	18
4.3 Contacts .....	18

# Introduction

## 1 Introduction

### 1.1 About the program

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**Windows Mail** is an e-mail/newsgroup client based on Outlook Express, included exclusively in Windows Vista. Windows Mail has a variety of new features designed to make your e-mail tasks more productive, while helping to reduce risks and annoyances such as phishing and junk e-mail.

Windows Mail has been succeeded by Windows Live Mail, which was built by the same development team as Windows Mail and also intended to be a replacement for Outlook Express.

If you happen to forget your mailbox password, do not worry. **Windows Mail Password Recovery** will try to help you to recover your lost Windows Mail passwords. WMPR has three recovery modes, good for newbies and gurus alike.

### 1.2 Features and benefits

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With this program you can:

- Recover all Windows Mail passwords: POP3, IMAP, SMTP, NNTP and LDAP account passwords
- Choose between three recovery modes
- Export passwords to text html or excel files
- Prevent an unauthorized program execution
- Reveal passwords hidden behind asterisks.

### 1.3 System Requirements

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#### Requirements

Windows 2k+, less than 2Mb on your hard drive.

#### Known issues or bugs

The program although contains no harmful code, may be detected by some anti-virus/anti-spyware software as potentially dangerous or "potentially unwanted program". This is also known as "False Alert", and it's quite a common problem for all password recovery software.

## **Working with the program**

## 2 Working with the program

### 2.1 Main window

Main window of the program allows you to choose a recovery mode:

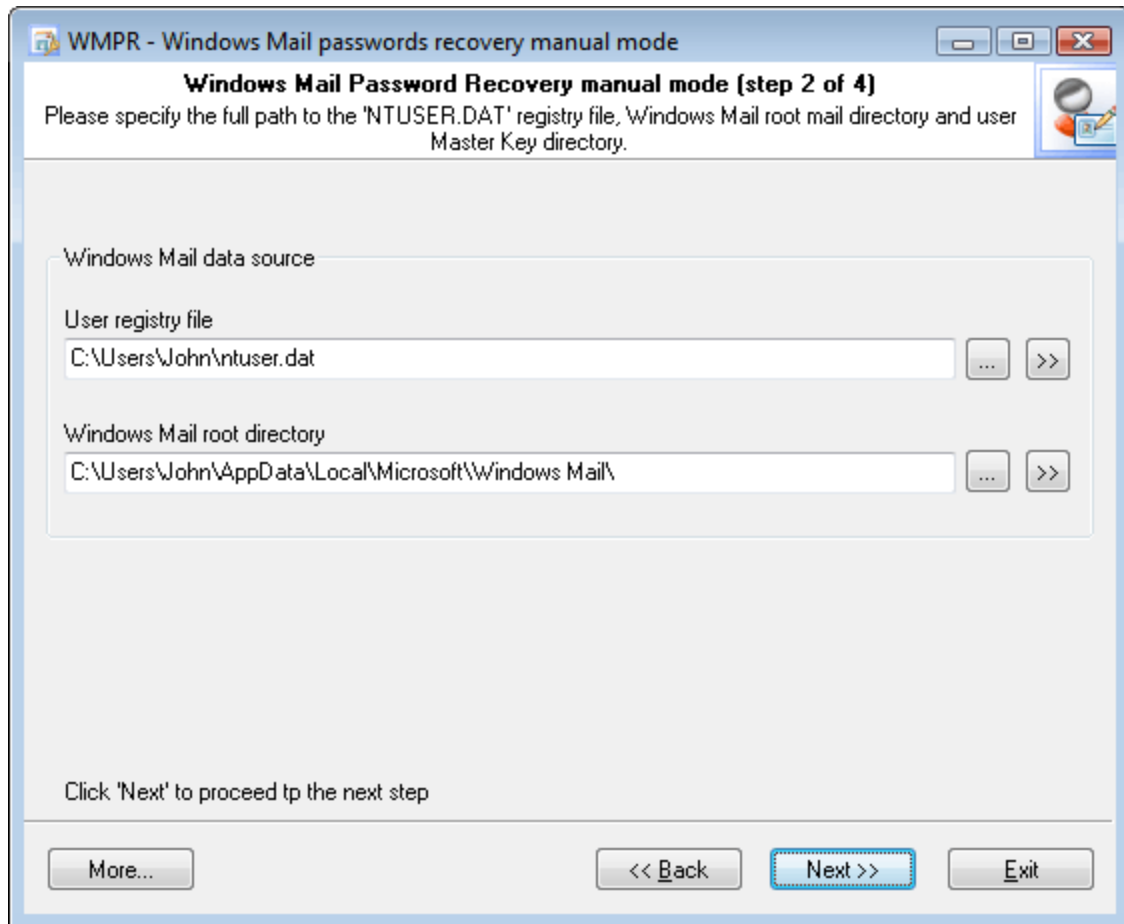
- **AUTOMATIC** - recover all found Windows Mail passwords (no additional steps required)
- **MANUAL** - decrypt Windows Mail passwords manually
- **ASTERISKS** - reveal text hidden behind \*\*\*\*



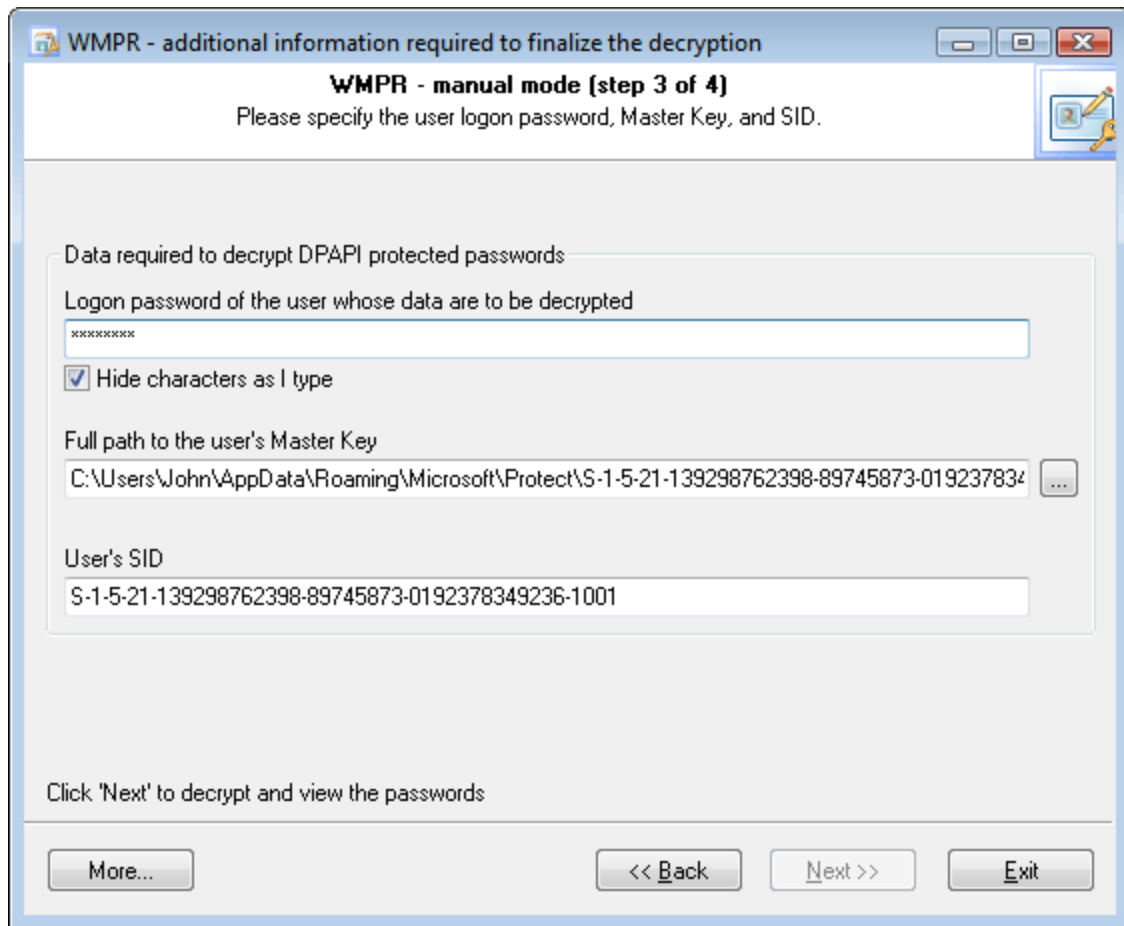
### 2.2 Manual recovery mode

Windows Mail stores its encrypted passwords in C:\Users\%USER%\AppData\Local\Microsoft\WindowsMail directory. However to proceed with manual decryption, you'll need two things additionally:

- 1) User registry file, defaulted to C:\Users\%USER%\NtUser.dat, where the program hides its secret (picture 1).
- 2) User Master Key file, along with the user logon password and textual SID value (picture 2).



Picture 1. Setting up Windows Mail root directory and user registry file.








Picture 2.

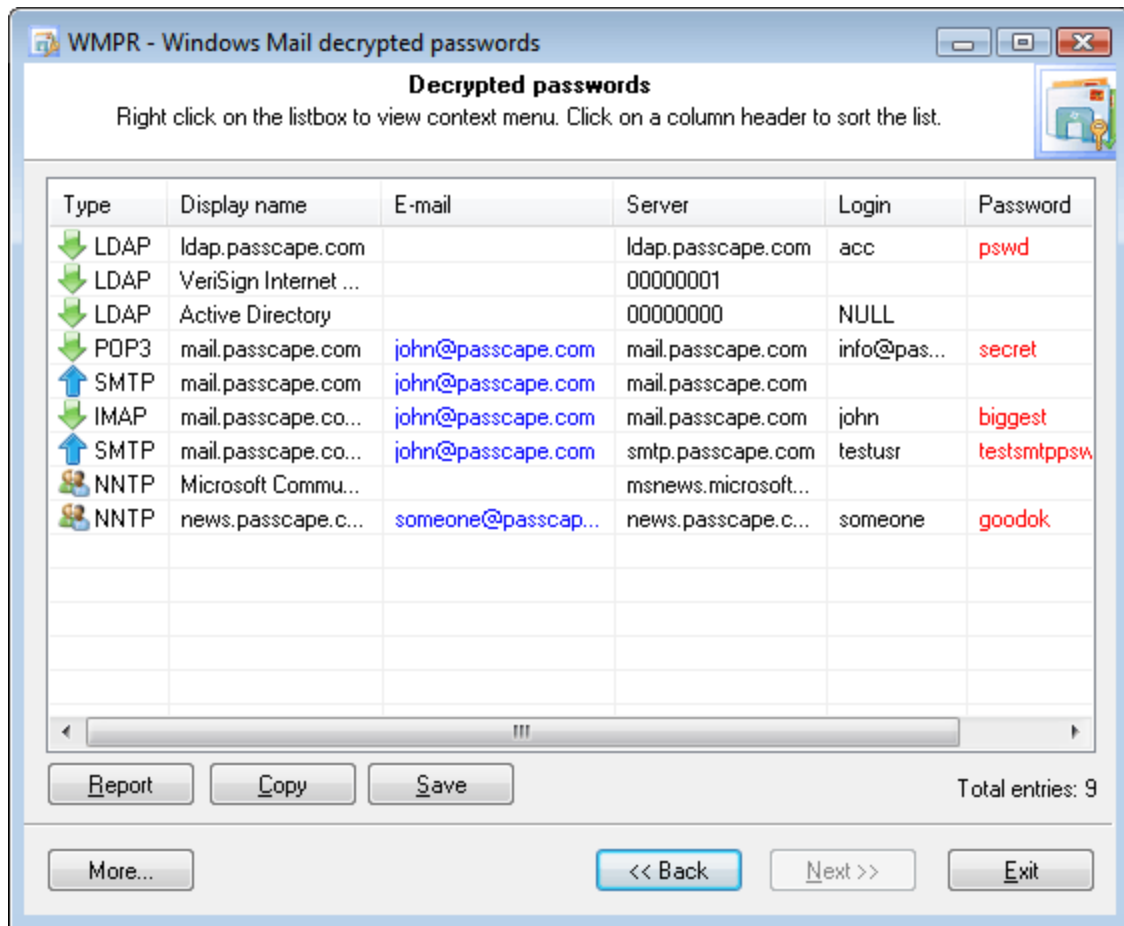
In order to decrypt DPAPI protected Windows Mail data, you'll have to provide the program with the user Master Key, SID and logon password. By default, the Master Key file is stored in the following folders:  
Windows Vista: C:\Users\%USER%\AppData\Roaming\Microsoft\Protect\%SID%  
Windows XP-2003: C:\Documents and Settings\%USER%\Application Data\Microsoft\Protect\%SID%  
The text parameter Owner SID is normally the same as the %SID% folder name. Once you have typed a correct password in the logon password field, the **'Next >>'** button will be enabled, so you can decrypt the data and proceed to the final step of the Wizard.

## 2.3 Passwords window

The password window contains found and decrypted passwords of the following types:

-  - POP3 account
-  - IMAP account
-  - LDAP account
-  - SMTP account
-  - NEWS (NNTP) account

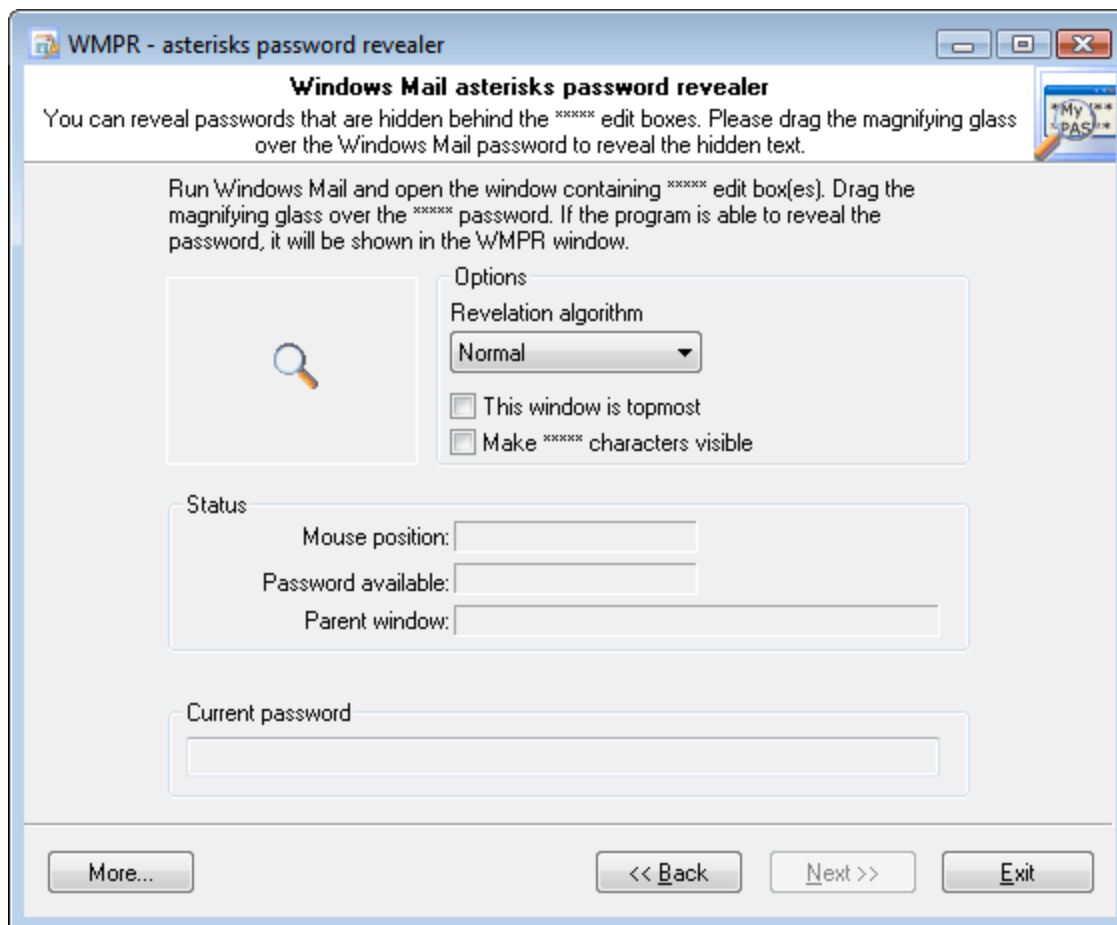




You can export the list to HTML file for example or copy the decrypted information to clipboard.

## 2.4 Asterisks passwords revealer

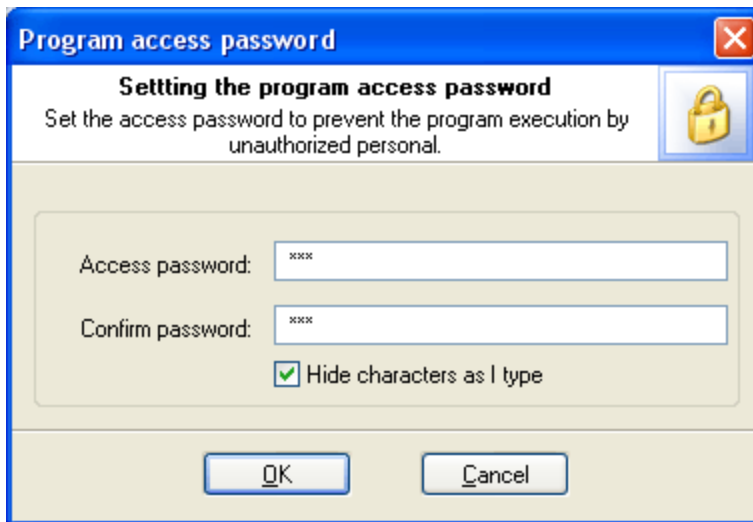
Sometimes it is enough just to uncover asterisks to remember your forgotten password. **WMPR** can successfully unhide such passwords. Just open 'Asterisks password revealer' dialog and drag the magnifying glass to the \*\*\*\*\* password box.



Also note, that you can reveal \*\*\*\*\* passwords for many programs, not only for Windows Mail.

## 2.5 Setting a Program Access Password

Setting an access password can help to avoid the program execution by unauthorized persons. To open the "Set Access Password" dialog box, click 'more...' (in the **WMPR** main window) and select 'Set/change access password' from the popup menu.

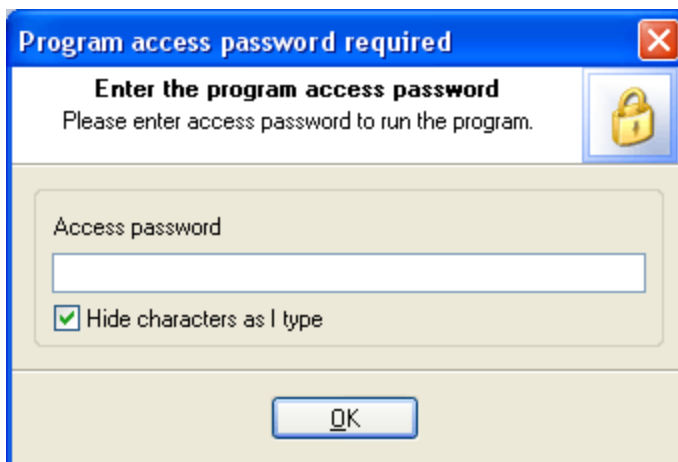


To set an access password, you have to enter a new password and confirm it by retyping it in the confirmation field.

**Remember!** The access password is case-sensitive.

To remove the current password, leave the password fields blank.

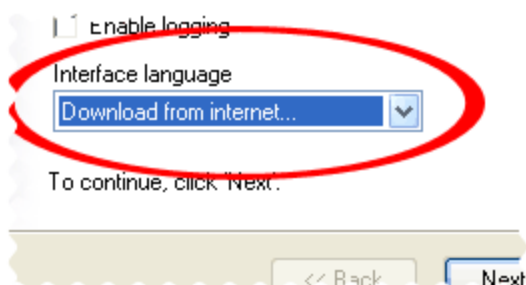
Next time you run the program, you will be asked for the password as shown below:



Type in your current password and click **OK** to run the program.

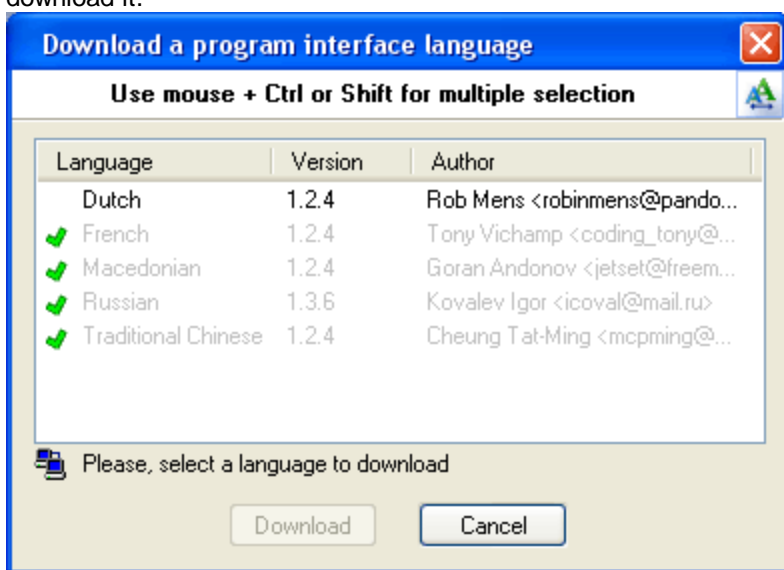
## 2.6 Program Interface Language

You can change the program interface language and download your native language from our web server. Just select **Download from Internet...** from the **Interface Language** drop-down list as shown below.



After that the program will try to establish a connection to the Passcape server and download the list of language files available for the program. We guarantee that nothing will be sent to Passcape (or to anybody else) from your computer.

So you'll see the language selection dialog box where you can select an interface language and download it.



Already downloaded and installed languages are marked with ✓ sign.

If you can translate the interface of the program into some other language, your help will be really appreciated. Translate the program into your native language and get the program registration for free! [Contact us](#) for more information.

## **License and registration**

### 3 License and registration

#### 3.1 License Agreement

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SOFTWARE LICENSE AGREEMENT

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IMPORTANT-READ CAREFULLY: This is the End User License Agreement (the "Agreement") is a legal agreement between you, the end-user, and Passcape Software, the manufacturer and the copyright owner, for the use of the "Windows Mail Password Recovery" software product ("SOFTWARE").

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The program that is licensed to you is absolutely legal and you can use it provided that you are the legal owner of all files or data you are going to recover through the use of our SOFTWARE or have permission from the legitimate owner to perform these acts. Any illegal use of our SOFTWARE will be solely your responsibility. Accordingly, you affirm that you have the legal right to access all data, information and files that have been hidden.

You further attest that the recovered data, passwords and/or files will not be used for any illegal purpose. Be aware password recovery and the subsequential data decryption of unauthorized or otherwise illegally obtained files may constitute theft or another wrongful action and may result in your civil and (or) criminal prosecution.

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## 3.2 Registration

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Detailed instructions for all kinds of orders are available online at [Passcape ordering page](#). Online orders are fulfilled in just a few minutes 24 hours a day 7 days a week.

On payment approval (for online orders, usually within a few minutes), we'll send you the registration code which will remove all limitations of the unregistered version. Your registration will be valid for all future versions of **WMPR**.

The ordering pages are on a secure server, ensuring that your confidential information remains confidential. As soon as your order is processed (usually in one business day for on-line payments), you will be provided with the registration code for your copy of the program. If you've made a payment, but haven't received a confirmation letter with your registration code within a reasonable amount of time (two business days for credit card payments or two weeks for other payments), please notify us!

**Important: when completing the order form, please double-check that your e-mail address is correct. If it will not, we'll be unable to send you the registration code.**

To complete the registration process

- Run the program
- Click **more...** button
- Select **Registration** from the popup menu
- Enter your registration code and name (optional) into the related fields and click the **Register** button.

A screenshot of a Windows-style registration dialog box titled "Registration". The dialog has a blue title bar with standard window controls. Below the title bar, the text "Please enter your registration code..." is displayed. A "Registration information" section contains two input fields: "Your name (optional):" with the text "John" entered, and "Registration code:" which is empty. Below these fields, a paragraph of text reads: "Enter the registration code exactly as given to you in the registration e-mail. If you experience any problems during registration process, please refer to program help." At the bottom center is a button labeled "Register".

It is recommended to use the Copy and Paste commands instead of typing the code by hand. To do that, select the license key text in the registration message you have received with the mouse or using the text selection keyboard shortcuts (**Shift + arrow keys**). Then press the **Ctrl + Ins** shortcut on the keyboard to copy the selected block to Windows' Clipboard. Then open the registration window in the program, place the cursor in the registration key field and then press the **Shift + Ins** shortcut on the keyboard to paste the text from clipboard to that field. Next, place the cursor in the user name field, enter your name and then click on the **Register** button. If you have done everything right, the program will display the confirmation message.

### 3.3 Limitation of unregistered version

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An unregistered version of the **Windows Mail Password Recovery** shows only first 3 characters of the decrypted passwords and has some functional limitations.



**Technical support**

## 4 Technical support

### 4.1 Reporting problems

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If you have a problem, please contact us at [support@passcape.com](mailto:support@passcape.com). Please inform us about the following:

- Windows version including service packs and other fixes installed
- Program full version (see **About** dialog)
- Program registration information if any
- Detailed description of your problem (as much information as possible)

If you're reporting about program error, please attach **Crash.log** and **Wmpr.log** files located in the **Windows Mail Password Recovery** installation directory.

### 4.2 Suggesting features

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If you have any questions, comments or suggestions about the program or would like more information, email us at: [info@passcape.com](mailto:info@passcape.com). Please don't forget to mention the program name and version. Also make sure you have the latest program version installed. Your feedback helps us to improve our products and work more effective.

### 4.3 Contacts

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Please don't hesitate to send your questions regarding our products to e-mail [support@passcape.com](mailto:support@passcape.com). You will get reply during one or two days. Note, that registered users have priority in technical support.

If you experience any problems during registration process, please send a letter to [sales@passcape.com](mailto:sales@passcape.com). We will be happy to assist you with the registration.

**Please write in English!**

You can find other password recovery utilities at <https://www.passcape.com>.