

# **IncrediMail Password Recovery**

## **USER MANUAL**

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# Introduction

## 1 Introduction

### 1.1 About the program

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If you would ever like to surprise your friend or acquaintance with a talking animated message, you should take a look at the IncrediMail.

IncrediMail is surprisingly colorful program for creating animated e-mail messages. Probably, one of the best of a kind. Besides, it has one more unquestionable advantage: it is free.

If you are lucky to have this program and you happen to forget your mailbox password, do not worry. **IncrediMail Password Recovery** is a small utility that recovers IncrediMail lost passwords. **IMPR** supports all versions of this popular program and all types of passwords it saves, including Identity passwords.

### 1.2 Features and benefits

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With this program you can:

- Recover all IncrediMail passwords: POP3, IMAP, SMTP, mailbox passwords
- Choose between two (automatic and manual) recovery modes
- Export passwords to text html or excel files
- Prevent an unauthorized program execution
- Reveal passwords hidden behind asterisks.

### 1.3 System Requirements

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#### Requirements

Windows NT+, less than 2Mb on your hard drive.

#### Compatibility

IncrediMail all versions

#### Known issues or bugs

The program although contains no harmful code, may be detected by some anti-virus/anti-spyware software as potentially dangerous or "potentially unwanted program". This is also known as "False Alert", and it's quite a common problem for all password recovery software.

## **Working with the program**

## 2 Working with the program

### 2.1 Main window

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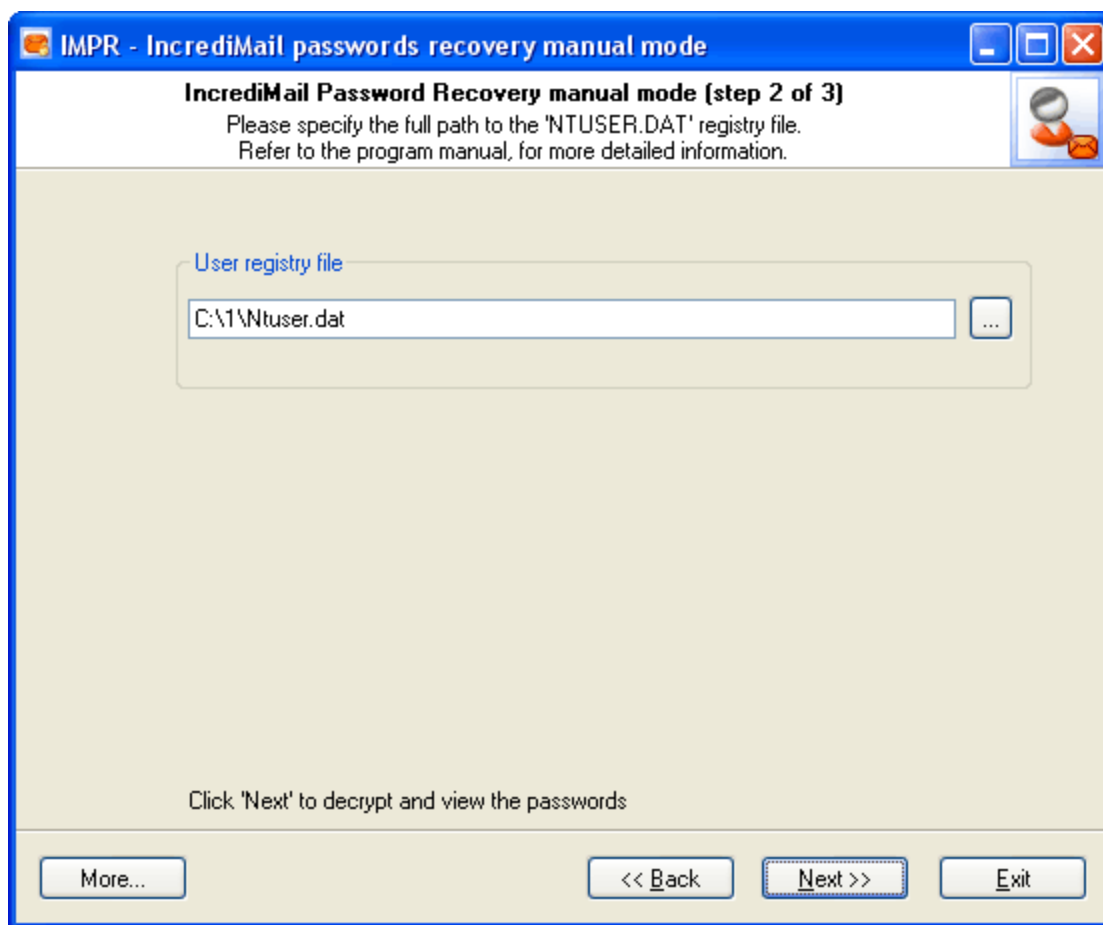
Main window of the program allows you to choose a recovery mode:

- **AUTOMATIC** - recover all found IncrediMail passwords (no additional steps required)
- **MANUAL** - decrypt IncrediMail passwords manually
- **ASTERISKS** - reveal text hidden behind \*\*\*\*

### 2.2 Manual recovery mode

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IncrediMail stores its encrypted passwords in the Windows registry. Thus you'll have to provide the **IMPR** with the registry files. Old versions of IncrediMail store passwords in Software registry hive. It is usually located in C:\Windows\System32\Config directory, where C:\Windows is your Windows directory. New versions of the program save the passwords to the nuser.dat file, which is located in the user profile directory (typically C:\Documents And Settings\

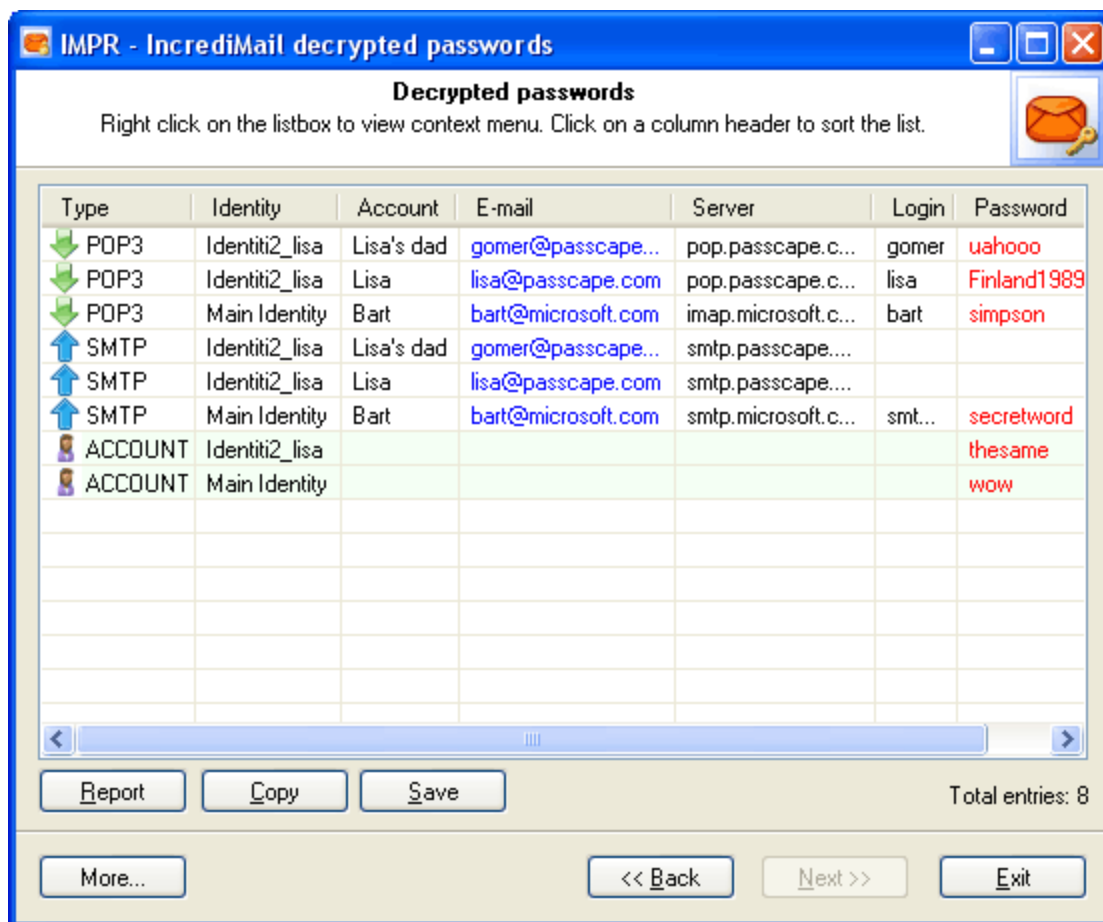


Important! Using the program provided that you are the legal owner of all files or data you are going to recover through the use of our software or have permission from the legitimate owner to perform these acts.

## 2.3 Passwords window

The password window contains found and decrypted passwords of the following types:

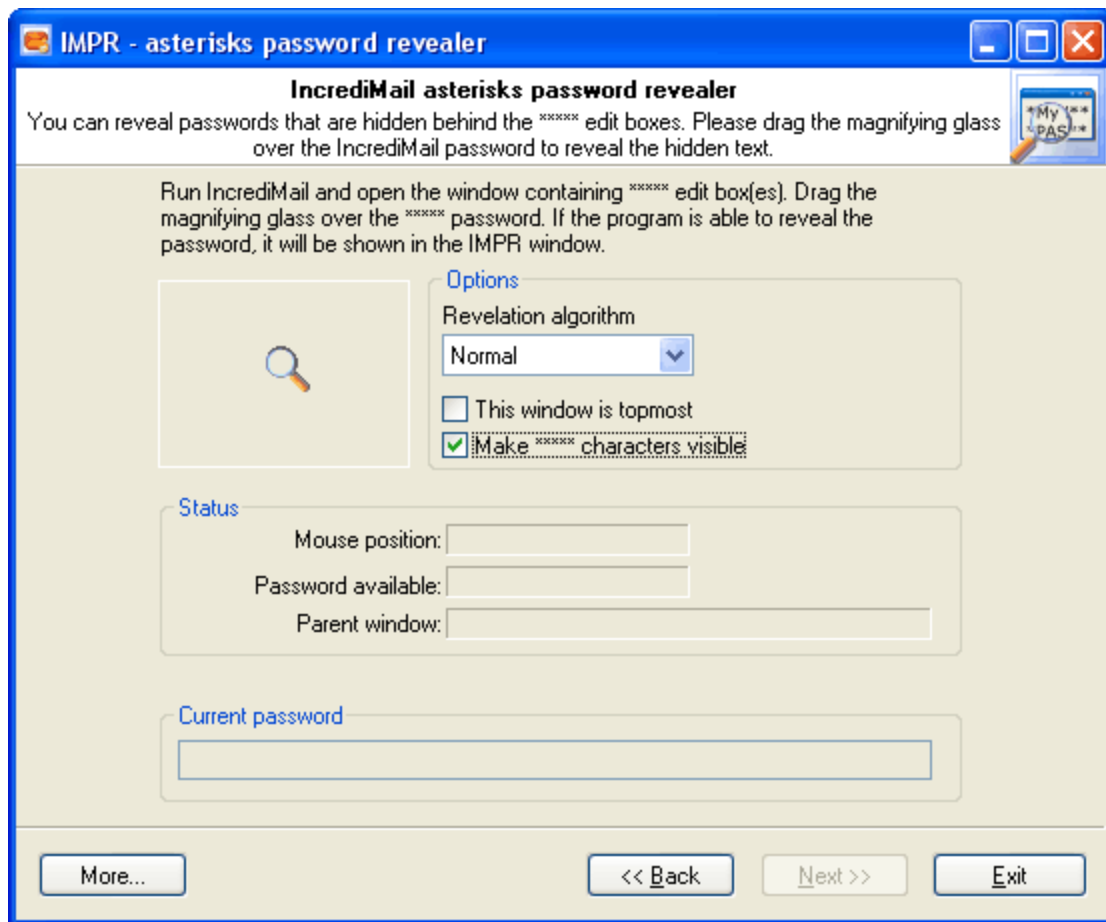
-  - POP3 account
-  - IMAP account
-  - SMTP account
-  - ACCOUNT access password



Right click on the passwords list to view context menu.

## 2.4 Asterisks passwords revealer

Sometimes it is enough just to uncover asterisks to remember your forgotten password. **IMPR** can successfully unhide such passwords. Just open 'Asterisks password revealer' dialog and drag the magnifying glass to the \*\*\*\*\* password box.



Also note, that you can reveal \*\*\*\*\* passwords for many programs, not only for IncrediMail.

## 2.5 Setting a Program Access Password

Setting an access password can help to avoid the program execution by unauthorized persons. To open the "Set Access Password" dialog box, click 'more...' (in the IMPR main window) and select 'Set/change access password' from the popup menu.





To set an access password, you have to enter a new password and confirm it by retyping it in the confirmation field.

**Remember!** The access password is case-sensitive.

To remove the current password, leave the password fields blank.

Next time you run the program, you will be asked for the password as shown below:

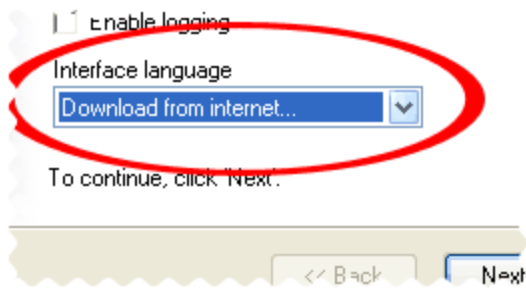


Type in your current password and click **OK** to run the program.

## 2.6 Program Interface Language

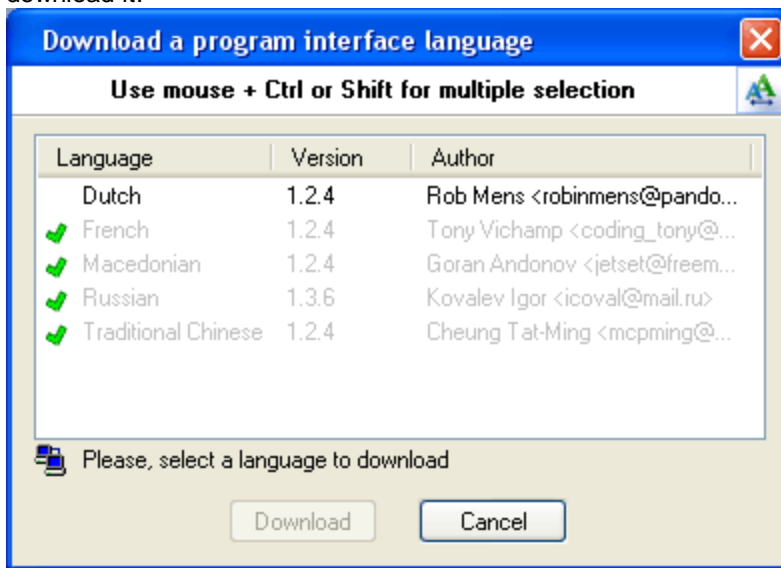
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You can change the program interface language and download your native language from our web server. Just select **Download from Internet...** from the **Interface Language** drop-down list as shown below.



After that the program will try to establish a connection to the Passcape server and download the list of language files available for the program. We guarantee that nothing will be sent to Passcape (or to anybody else) from your computer.

So you'll see the language selection dialog box where you can select an interface language and download it.



Already downloaded and installed languages are marked with ✓ sign.

If you can translate the interface of the program into some other language, your help will be really appreciated. Translate the program into your native language and get the program registration for free! [Contact us](#) for more information.

# License and registration

## 3 License and registration

### 3.1 License Agreement

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SOFTWARE LICENSE AGREEMENT

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**IMPORTANT-READ CAREFULLY:** This is the End User License Agreement (the "Agreement") is a legal agreement between you, the end-user, and Passcape Software, the manufacturer and the copyright owner, for the use of the "IncrediMail Password Recovery" software product ("SOFTWARE").

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The program that is licensed to you is absolutely legal and you can use it provided that you are the legal owner of all files or data you are going to recover through the use of our SOFTWARE or have permission from the legitimate owner to perform these acts. Any illegal use of our SOFTWARE will be solely your responsibility. Accordingly, you affirm that you have the legal right to access all data, information and files that have been hidden.

You further attest that the recovered data, passwords and/or files will not be used for any illegal purpose. Be aware password recovery and the subsequencial data decryption of unauthorized or otherwise illegally obtained files may constitute theft or another wrongful action and may result in your civil and (or) criminal prosecution.

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## 3.2 Registration

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You can order fully registered version of **IMPR** at a cost of \$22 for non-commercial personal usage, \$44 for business or \$310 for multi site license.

Detailed instructions for all kinds of orders are available online at [Passcape ordering page](#). Online orders are fulfilled in just a few minutes 24 hours a day 7 days a week.

On payment approval (for online orders, usually within a few minutes), we'll send you the registration code which will remove all limitations of the unregistered version. Your registration will be valid for all future versions of **IMPR**.

The ordering pages are on a secure server, ensuring that your confidential information remains confidential. As soon as your order is processed (usually in one business day for on-line payments), you will be provided with the registration code for your copy of the program. If you've made a payment, but haven't received a confirmation letter with your registration code within a reasonable amount of time (two business days for credit card payments or two weeks for other payments), please notify us!

**Important: when completing the order form, please double-check that your e-mail address is correct. If it will not, we'll be unable to send you the registration code.**

To complete the registration process

- Run the program
- Click **more...** button
- Select **Registration** from the popup menu
- Enter your registration code and name (optional) into the related fields and click the **Register** button.



Registration

Please enter your registration code...

Registration information

Your name (optional): John

Registration code:

Enter the registration code exactly as given to you in the registration e-mail. If you experience any problems during registration process, please refer to program help.

Register

It is recommended to use the Copy and Paste commands instead of typing the code by hand. To do that, select the license key text in the registration message you have received with the mouse or using the text selection keyboard shortcuts (**Shift + arrow keys**). Then press the **Ctrl + Ins** shortcut on the keyboard to copy the selected block to Windows' Clipboard. Then open the registration window in the program, place the cursor in the registration key field and then press the **Shift + Ins** shortcut on the keyboard to paste the text from clipboard to that field. Next, place the cursor in the user name field, enter your name and then click on the **Register** button. If you have done everything right, the program will display the confirmation message.

### 3.3 Limitation of unregistered version

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An unregistered version of the **IncrediMail Password Recovery** shows only first 3 characters of the decrypted passwords and has some functional limitations.

**Technical support**

## 4 Technical support

### 4.1 Reporting problems

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If you have a problem, please contact us at [support@passcape.com](mailto:support@passcape.com). Please inform us about the following:

- Windows version including service packs and other fixes installed
- Program full version (see **About** dialog)
- Program registration information if any
- Detailed description of your problem (as much information as possible)

If you're reporting about program error, please attach **Crash.log** and **Impr.log** files located in the **IncrediMail Password Recovery** installation directory.

### 4.2 Suggesting features

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If you have any questions, comments or suggestions about the program or would like more information, email us at: [info@passcape.com](mailto:info@passcape.com). Please don't forget to mention the program name and version. Also make sure you have the latest program version installed. Your feedback helps us to improve our products and work more effective.

### 4.3 Contacts

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Please don't hesitate to send your questions regarding our products to e-mail [support@passcape.com](mailto:support@passcape.com). You will get reply during one or two days. Note, that registered users have priority in technical support.

If you experience any problems during registration process, please send a letter to [sales@passcape.com](mailto:sales@passcape.com)  
We will be happy to assist you with the registration.

**Please write in English!**

You can find other password recovery utilities at <https://www.passcape.com>.